

## PRODUCT INFORMATION FOR CEMENT TERRAZZO

### DESCRIPTION

Like marble, cement terrazzo has potential flaws to be aware of prior to specification and order. If durability is of overriding importance, consider the option of a terrazzo lookalike in conglomerate (engineered stone) or quartz, which is less prone to flaws and stains.

### GUARANTEE

Diespeker will guarantee that a cement terrazzo surface is fit for purpose for 10 years so long as it has been maintained correctly. This does not cover accidental damage or stains although we will give advice on remedial actions.

### POTENTIAL ISSUES

#### PINHOLES

Pinholes are tiny pockets of air resulting from the manufacturing process. They often only become apparent once the terrazzo is ground. This is remedied by grouting the terrazzo to fill the pinholes. Some may remain, although usually, they are not very noticeable.

#### CRACKS & CHIPS

Terrazzo is a strong material but it can be chipped or cracked. Pencil rounded or chamfered edges will mitigate risk. As with many other materials the key is to treat the surface with care, especially around areas such as ovens and dishwashers.

#### COLOUR VARIATION

We take care to ensure colour consistency, but batch variations can occur. Cement, resin and chippings can vary from the point of origin which we have no control over.

Once tiles are installed or slabs cut/modified, Diespeker cannot honour claims due to colour variation.

### SCUFFS & SCRATCHES

Scuffs can occur in areas of heavy footfall. When a surface has been properly sealed, conventional cleaning is often enough to remove them. Scratches, however, cause deeper damage. A scratched floor surface can often be rescued with a regrind and repolish.

### STAINS

The cement element can be susceptible to stains more than the marble element. It is important to be careful, especially with kitchen countertops used for food and drink preparation. Avoid Ketchup, brown, chilli sauce; Coke; red wine; blood; rust; bleach; lemon. Many stains can be removed and we will advise on methods to try. We strongly recommend the application of a stain-resistant coating. Although no product guarantees 100% resistance, our preferred product has shown impressive results.

### MAINTENANCE TOP TIPS

#### KITCHEN COUNTERTOPS

- Apply a stain-resistant product
- Clean daily to remove dirt and spills
- Use a neutral cleaner – don't use all-purpose cleaners

#### FLOORS

- Apply a stain-resistant product, in wet areas an anti-mould treatment
- Remove dust and dirt to prevent scratching
- Clean twice-weekly for three months
- Use a neutral cleaner – avoid all-purpose cleaners and surface waxes